



Quality On Tap At Wild Plumbing

Wild Plumbing began in 1984, serving the Bendigo region with quality, safety & professionalism their main priority. The systems and procedures employed by Wild Plumbing were formalised in 1996 when they gained accreditation to ISO 9001:2000. Ten years on, the Quality System remains central to the operation of all aspects of their business.

Listen to our guest presenters John Gallagher and Andrew Chittenden from Wild Plumbing describe:

- ✓ Why a plumber needs certification.
- ✓ The challenge of implementation.
- ✓ How the staff came on side.
- ✓ How it has worked.
- ✓ What's the link between certification and profit.
- ✓ What has changed and the direction for the future.

And of course, your questions.

Date:	5 th March 2008	Cost:	\$10.00 AOQ members \$15.00 non members Finger food provided
Time:	5:50pm for a 6:00pm start. Concluding at 7:30pm approx.	RSVP:	Please email RSVP to: Paul Flood E-mail: admin@safetysystems.net.au
Venue:	Ray Wild Plumbing 206 Strickland Road Bendigo		